Step 1. Configure the proxy settings of your browser

Launch the Internet Explorer browser
Click Tools
Click Internet Options
Click the Connections tab
Click LAN Settings. The Local Area Network (LAN) Settings window opens
Click the Use automatic configuration script check box.
In the Address field type: http://sisig.ateneo.net/browser.pac
Deselect the Use a proxy server for your LAN check box
Deselect the Automatically detect settings check box
Click OK

Proceed to Step 2 if you still can not connect to the WiFi network.

Step 2. Configure the Network Settings of your computer

Click Start, select Control Panel
Click Network and Internet Connections
Click Network Connections
Right click the Wireless Network Connection icon
Click the General tab
Select Internet Protocol (TCP/IP) and click Properties.
The Internet Protocol (TCP/IP) Properties window opens.
Click Obtain an IP address automatically
Click Obtain DNS server address automatically
Click OK

Proceed to Step 3 if you still can not connect to the WiFi network.

Step 2. Check if you registered the correct MAC Address

a. First, determine the MAC Address of your WiFi card

Click Start -> Run
Type cmd and click OK
At the command prompt window, type ipconfig /all
Look for the entry which says Ethernet adapter Wireless Network Connection. It should look like this:

Ethernet adapter Wireless Network Connection:
Connection-specific DNS Suffix . : 
Description . . . . . . . . . : Intel<BR>PRO/Wireless 2200BG Network Connection
Dhcp Enabled . . . . . . . . . . . . . . . : True
Physical Address . . . . . . . . . . . . . . . : 01-23-45-67-8A-BC
IP Address . . . . . . . . . . . . . . : 10.0.0.2
Subnet Mask . . . . . . . . . . . . . . . . . : 255.255.255.0
Default Gateway . . . . . . . : 
DNS Servers . . . . . . . . : 

In this case, the MAC or Physical Address is 01-23-45-67-8A-BC.

b. Go online to check if you registered the correct MAC Address

Go to http://cng.ateneo.net/helpdesk.html.
On the right side of the website there is a WIRELESS LAN SYSTEM section
Click on the CHANGE ACCOUNT INFORMATION link.
CNG Wireless Access Page web page opens
Type your email address (the one you used to register your WiFi account)
You will receive an automated email shortly after. From there you'll know if you registered the correct MAC Address. Now compare. The email contains a link needed to change your MAC Address and it is only accessible within the Ateneo campus. Once you have completed this step, the new settings will take effect within two hours.